

# Support at Home Pricing Advice 2026–27

November 2025



IHACPA

## Support at Home Pricing Advice 2026–27 — November 2025

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# Abbreviations

Words and phrases used in the [National Health Reform Act 2011](#) and [Aged Care Act 2024](#) have the same meaning when used in this Support at Home Pricing Advice 2026–27 and, in addition:

Abbreviations	Full term
<b>ABS</b>	Australian Bureau of Statistics
<b>ACFR</b>	Aged Care Financial Report
<b>Aged Care Act</b>	<i>Aged Care Act 2024</i>
<b>Government</b>	Australian Government
<b>IHACPA</b>	Independent Health and Aged Care Pricing Authority
<b>NHR Act</b>	<i>National Health Reform Act 2011</i>
<b>Pricing Authority</b>	The governing body of IHACPA established under the <i>National Health Reform Act 2011</i>
<b>SAHCC</b>	Support at Home Cost Collection
<b>This Advice</b>	Support at Home Pricing Advice 2026–27

# 1. Overview

## 1.1 Independent Health and Aged Care Pricing Authority

The Independent Health and Aged Care Pricing Authority (IHACPA) is established under the *National Health Reform Act 2011* (NHR Act) and by virtue of section 131A(1) of the NHR Act is invested with the following functions relevant to this Support at Home Pricing Advice 2026–27:

- a) to provide advice to each relevant Commonwealth Minister in relation to one or more aged care pricing or costing matters, including in relation to methods for calculating amounts of subsidies to be paid under the *Aged Care Act 2024* (Aged Care Act);
- b) such functions relating to aged care (if any) as are specified in regulations made for the purposes of this paragraph;
- c) to conduct, or arrange for the conduct of, one or more of the following activities for the purpose of performing a function mentioned in paragraph (a) or (b):
  - i. the collection and review of data;
  - ii. costing and other studies;
  - iii. consultations;
- d) to do anything incidental to or conducive to the performance of the above functions.

This Advice is an output of the performance of those functions by the Pricing Authority.

In this Advice, the ‘Pricing Authority’ refers to the governing body, as established under the NHR Act, and ‘IHACPA’ refers to the agency.

## 1.2 Changes to legislation

The Aged Care Act commenced on 1 November 2025, replacing the *Aged Care Act 1997*, *Aged Care (Transitional Provisions) Act 1997* and *Aged Care Quality and Safety Commission Act 2018*.

The impact of the Aged Care Act on the cost of delivering Support at Home services will be observed in cost collections, Aged Care Financial Reports and Quarterly Financial Reports from 1 November 2025. These will be taken into consideration in future Support at Home pricing advice provided to the Australian Government.

## 1.3 Scope of this Support at Home Pricing Advice 2026–27

As requested by the Minister for Health and Ageing, the Pricing Authority provides the Australian Government with advice on:

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- unit prices for each service on the Support at Home service list
- for each service, unit prices differentiated by time of delivery (during normal working hours and outside normal working hours) and day of delivery (weekdays, Saturdays, Sundays or public holidays)
- delineation of unit prices for care management into clinical and non-clinical care management, as well as a separate combined price for team-based care management.

This Advice:

- is evidence-based and developed transparently
- is based on services meeting the standard of care required in government policy and legislation
- aims to account for all costs and revenue for items in Chapter 1, Part 3, Division 2 of the [Aged Care Rules 2025](#) under the Aged Care Act.

This Advice has undergone an independent validation and quality assurance process.

# 2. Methodology

## 2.1 Data sources

In developing this Support at Home Pricing Advice 2026–27, the Pricing Authority has relied on a number of different data sources. The following data sources have been collected by or provided to IHACPA:

- Support at Home Cost Collection (SAHCC) 2025
- SAHCC 2024
- [Aged Care Financial Report](#) (ACFR)
- [Quarterly Financial Report](#)
- Aged Care Wage Estimation Tool
- [Aged Care Provider Workforce Survey](#)
- Government Provider Management System extracts.

In addition, the Pricing Authority has relied on other publicly available data sources to inform the development of this Advice, including:

- Australian Institute of Health and Welfare GEN [Aged care service lists](#)
- Australian Bureau of Statistics (ABS) [Consumer Price Index series](#)
- ABS [Wage Price Index series](#)
- ABS [Employee Earnings and Hours](#)
- ABS [Income and Work: Census](#)
- Aged Care Quality and Safety Commission [Non-Compliance Decision Log](#)
- Reserve Bank of Australia [Statement on Monetary Policy](#)
- Fair Work Ombudsman [minimum award wages](#)
- Fair Work Commission [annual wage reviews](#)
- Fair Work Commission Work value case – [Aged care industry](#) decisions
- Fair Work Commission Work value case – [Nurses and midwives](#) decisions.

The Pricing Authority has determined that the data is adequate to carry out its functions under the *National Health Reform Act 2011* in 2026–27.

## 2.2 Methodological considerations

In this Advice, the unit prices for each service are based on average unit costs observed in the SAHCC 2025 and SAHCC 2024, adjusted to account for known cost increases, then indexed to estimate the cost of delivering in-home aged care services from 1 July 2026 to 30 June 2027.

Key aspects considered in developing this Advice include:

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- Fair Work Commission decisions
- superannuation guarantee increases
- indexation of historical cost data to account for underlying price inflation.

### In-scope costs

In developing this Advice, IHACPA considers all internal direct service costs, external direct service costs, care management costs and administration and support expenses incurred in the delivery of Support at Home services except payroll tax, home modifications and client capital purchases. The in-scope unit cost for each provider, branch and service is calculated as the total in-scope cost, divided by the total activity.

### Fair Work Commission work value cases

The Work value case – Aged care industry and Work value case – Nurses and midwives relate to applications to vary the minimum wages for aged care employees in 3 awards:

- *Aged Care Award 2010*
- *Nurses Award 2020*
- *Social Community, Home Care and Disability Services Industry Award 2010.*

In determining the unit prices for each service, IHACPA has adjusted labour costs to account for wage increases resulting from Fair Work Commission decisions.

### Superannuation guarantee increase

The [Superannuation Guarantee \(Administration\) Act 1992](#) stipulates increases in the minimum superannuation guarantee by 0.5% each year from 1 July 2021 until 1 July 2025. From 1 July 2025, the minimum superannuation guarantee will remain fixed at 12%. In this Advice, IHACPA has adjusted labour costs to account for superannuation guarantee increases implemented between 2022–23 and 2025–26.

### Indexation of historical cost data to account for underlying price inflation

The data sources underpinning this Advice, including the SAHCC 2025, SAHCC 2024 and the ACFR 2023–24, provide a basis for calculating the various cost components associated with the delivery of in-home aged care. Indexation is used to inflate these costs to estimate the costs of service delivery in 2026–27.

## 2.3 Technical specifications

The Support at Home Pricing Advice 2026–27 Technical Specifications are provided separately to this document and detail the underlying technical methodology used to develop this Advice.

# 3. Support at Home Pricing Advice 2026–27

## 3.1 Scope of this Advice

A key element of this Support at Home Pricing Advice 2026–27 relates to the [Support at Home service list](#).

The Support at Home service list defines the services that participants can access under the Support at Home program from 1 November 2025. IHACPA's pricing advice relates to services on the service list that attract unit prices.

Features of in-home care that are not within the scope of this Advice include:

- services on the service list that are paid at cost price
- the Commonwealth Home Support Program
- other features of the Support at Home program not included in the service list and any grant or block-funded components designed and implemented by the Department of Health, Disability and Ageing.

This Advice:

- represents the entirety of revenue that providers will receive for delivering the service
- differentiates between services that are delivered on weekdays during normal working hours and outside normal working hours, on Saturdays, on Sundays, or on public holidays
- includes information about the confidence intervals around the unit prices and distribution of costs observed
- delineates unit prices for care management into clinical and non-clinical care management as well as a separate combined price for team-based care management
- outlines the labour, non-labour and administration components of the unit prices.

The unit pricing advice for each service on the Support at Home service list is provided at **Appendix A**.

## 3.2 Allied health and other therapeutic services and nursing services

On 7 October 2025, the department announced updated guidance allowing distinct time-based billable units for face-to-face ('direct') activities and for related indirect activities for allied health and other therapeutic services and nursing services.

Due to the timing of the announcement, IHACPA does not have the necessary cost and activity data available to support the development of separate unit price recommendations for direct and indirect activities for allied health and other therapeutic services and nursing services in this Advice.

This Advice contains a single, fully absorbed, unit price per hour for each allied health and other therapeutic service and nursing service on the service list, inclusive of both direct and indirect activities. The recommended unit prices for allied health and other therapeutic services and nursing services reflect the cost per hour of direct service delivered. The recommended unit prices therefore cannot be used to determine separate prices for direct and indirect activities.

### 3.3 Care management

Under the Support at Home program, participants have access to care management services in line with their assessed needs. Participants will have 10% of their ongoing quarterly budgets set aside for care management.

Further information on care management is available on the department's [website](#).

For 2026–27, the Pricing Authority has provided unit pricing advice for clinical care management, non-clinical care management and team-based care management. This is provided at **Appendix A**.

# Appendix A – Unit prices for services

Table 1: Unit pricing advice for services on the Support at Home service list (weekdays – normal working hours)<sup>1</sup>

Service type	Unit	Service	Unit price (weekdays – normal hours)	Labour component	Non-labour component	Administration component <sup>2</sup>	95% confidence interval	10 <sup>th</sup> percentile	25 <sup>th</sup> percentile	50 <sup>th</sup> percentile	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
Nursing care	Per hour	Registered nurse	\$184.55	\$117.87	\$30.71	\$35.96	\$153.56 - \$215.54	\$98.12	\$124.50	\$147.38	\$240.92	\$297.66
		Enrolled nurse	\$172.34	\$96.28	\$40.85	\$35.21	\$127.35 - \$217.34	\$96.77	\$105.78	\$151.14	\$202.93	\$317.34
		Nursing assistant	\$103.11	\$64.78	\$10.46	\$27.88	\$89.59 - \$116.64	\$70.06	\$72.93	\$96.82	\$123.32	\$152.49
	N/A	Nursing care consumables <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Allied health and other therapeutic services	Per hour	Aboriginal and Torres Strait Islander health practitioner <sup>4</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
		Aboriginal and Torres Strait Islander health worker <sup>4</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
		Allied health therapy assistant	\$152.85	\$109.78	\$5.39	\$37.68	\$131.85 - \$173.84	\$105.43	\$149.10	\$149.10	\$179.00	\$180.24
		Counsellor or psychotherapist	\$197.35	\$151.60	\$7.74	\$38.01	\$159.31 - \$235.39	\$137.91	\$165.86	\$195.87	\$248.59	\$263.48
		Dietitian or nutritionist	\$216.53	\$164.36	\$9.32	\$42.84	\$183.44 - \$249.61	\$136.31	\$166.87	\$197.23	\$245.13	\$313.90

<sup>1</sup> The percentiles in this table represent the weighted sample distribution of unit costs observed in the SAHCC 2025 and the SAHCC 2024.

<sup>2</sup> Including labour and non-labour components of administration costs.

<sup>3</sup> Out of scope for this Support at Home Pricing Advice 2026–27.

<sup>4</sup> The Pricing Authority has not provided unit pricing advice for Aboriginal and Torres Strait Islander health practitioner or Aboriginal and Torres Strait Islander health worker services in this Support at Home Pricing Advice 2026–27 as no cost data was collected in SAHCC 2024 or SAHCC 2025.

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Service type	Unit	Service	Unit price (weekdays – normal hours)	Labour component	Non-labour component	Administration component <sup>2</sup>	95% confidence interval	10 <sup>th</sup> percentile	25 <sup>th</sup> percentile	50 <sup>th</sup> percentile	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
		Exercise physiologist	\$203.10	\$156.46	\$7.28	\$39.35	\$170.22 - \$235.98	\$122.75	\$160.12	\$191.28	\$218.15	\$314.27
		Music therapist	\$146.49	\$107.48	\$4.07	\$34.93	\$119.13 - \$173.85	\$102.33	\$129.36	\$135.99	\$182.72	\$187.78
		Occupational therapist	\$230.31	\$178.95	\$9.41	\$41.95	\$204.46 - \$256.16	\$160.84	\$187.41	\$206.05	\$240.34	\$354.58
		Physiotherapist	\$209.38	\$155.85	\$11.58	\$41.96	\$181.19 - \$237.58	\$158.09	\$159.56	\$189.48	\$228.24	\$309.02
		Podiatrist	\$174.86	\$131.04	\$8.67	\$35.16	\$153.55 - \$196.17	\$119.70	\$134.51	\$161.71	\$198.28	\$259.56
		Psychologist	\$285.20	\$206.42	\$21.95	\$56.83	\$231.38 - \$339.01	\$177.51	\$192.95	\$278.29	\$342.07	\$393.27
		Social worker	\$204.04	\$157.25	\$3.83	\$42.97	\$167.66 - \$240.42	\$131.92	\$160.19	\$219.10	\$252.39	\$253.42
		Speech pathologist	\$251.46	\$193.42	\$9.53	\$48.51	\$207.37 - \$295.56	\$155.98	\$184.94	\$222.46	\$310.74	\$431.93
Nutrition	N/A	Prescribed nutrition <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Care Management	Per hour	Home support care management	\$118.40	\$85.89	\$2.05	\$30.46	\$104.07 - \$132.72	\$87.60	\$94.05	\$112.27	\$127.65	\$175.89
Restorative care management	Per hour	Home support restorative care management	\$126.83	\$88.56	\$4.62	\$33.65	\$106.27 - \$147.39	\$80.27	\$109.18	\$119.65	\$138.39	\$206.50
Personal care	Per hour	Assistance with self-care and activities of daily living	\$103.11	\$64.78	\$10.46	\$27.88	\$89.59 - \$116.64	\$70.06	\$72.93	\$96.82	\$123.32	\$152.49
		Assistance with self-administration of medication	\$103.11	\$64.78	\$10.46	\$27.88	\$89.59 - \$116.64	\$70.06	\$72.93	\$96.82	\$123.32	\$152.49
		Continence management (non-clinical)	\$103.11	\$64.78	\$10.46	\$27.88	\$89.59 - \$116.64	\$70.06	\$72.93	\$96.82	\$123.32	\$152.49

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Service type	Unit	Service	Unit price (weekdays – normal hours)	Labour component	Non-labour component	Administration component <sup>2</sup>	95% confidence interval	10 <sup>th</sup> percentile	25 <sup>th</sup> percentile	50 <sup>th</sup> percentile	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
Social support and community engagement	Per hour	Group social support	\$106.03	\$66.27	\$6.05	\$33.71	\$88.16 - \$123.90	\$64.66	\$89.31	\$105.63	\$122.84	\$158.36
		Individual social support	\$101.41	\$68.14	\$6.52	\$26.74	\$87.96 - \$114.85	\$70.60	\$74.70	\$96.57	\$120.82	\$135.19
		Accompanied activities	\$101.41	\$68.14	\$6.52	\$26.74	\$87.96 - \$114.85	\$70.60	\$74.70	\$96.57	\$120.82	\$135.19
		Cultural support	\$101.41	\$68.14	\$6.52	\$26.74	\$87.96 - \$114.85	\$70.60	\$74.70	\$96.57	\$120.82	\$135.19
		Digital education and support	\$101.41	\$68.14	\$6.52	\$26.74	\$87.96 - \$114.85	\$70.60	\$74.70	\$96.57	\$120.82	\$135.19
		Assistance to maintain personal affairs	\$101.41	\$68.14	\$6.52	\$26.74	\$87.96 - \$114.85	\$70.60	\$74.70	\$96.57	\$120.82	\$135.19
	N/A	Expenses to maintain personal affairs <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Therapeutic services for independent living	Per hour	Acupuncturist	\$159.59	\$124.72	\$4.57	\$30.31	\$141.11 - \$178.07	\$123.39	\$132.13	\$152.65	\$168.60	\$229.57
		Chiropractor	\$146.12	\$113.26	\$3.26	\$29.60	\$119.29 - \$172.94	\$100.16	\$102.65	\$131.86	\$166.49	\$182.22
		Diversional therapist	\$146.49	\$107.48	\$4.07	\$34.93	\$119.13 - \$173.85	\$102.33	\$129.36	\$135.99	\$182.72	\$187.78
		Remedial masseuse	\$159.59	\$124.72	\$4.57	\$30.31	\$141.11 - \$178.07	\$123.39	\$132.13	\$152.65	\$168.60	\$229.57
		Art therapist	\$146.49	\$107.48	\$4.07	\$34.93	\$119.13 - \$173.85	\$102.33	\$129.36	\$135.99	\$182.72	\$187.78
		Osteopath	\$159.91	\$128.45	\$4.06	\$27.41	\$143.42 - \$176.40	\$132.08	\$139.86	\$174.45	\$175.74	\$190.50
Respite	Per hour	Respite care	\$110.75	\$73.74	\$9.93	\$27.09	\$98.69 - \$122.82	\$72.50	\$85.22	\$104.46	\$127.56	\$156.11

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Service type	Unit	Service	Unit price (weekdays – normal hours)	Labour component	Non-labour component	Administration component <sup>2</sup>	95% confidence interval	10 <sup>th</sup> percentile	25 <sup>th</sup> percentile	50 <sup>th</sup> percentile	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
Transport	Per trip	Direct transport (driver and car provided)	\$130.85	\$69.16	\$31.39	\$30.31	\$102.59 - \$159.11	\$56.85	\$74.02	\$108.94	\$175.64	\$217.14
	N/A	Indirect transport (taxi or rideshare service vouchers) <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Assistive technology and home modifications	N/A	Assistive technology <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
		Home modifications <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Domestic assistance	Per hour	General house cleaning	\$111.87	\$67.36	\$16.77	\$27.74	\$99.38 - \$124.37	\$77.49	\$86.89	\$95.00	\$120.50	\$158.64
		Laundry services	\$111.87	\$67.36	\$16.77	\$27.74	\$99.38 - \$124.37	\$77.49	\$86.89	\$95.00	\$120.50	\$158.64
		Shopping assistance	\$111.87	\$67.36	\$16.77	\$27.74	\$99.38 - \$124.37	\$77.49	\$86.89	\$95.00	\$120.50	\$158.64
Home maintenance and repairs	Per hour	Gardening	\$116.11	\$85.87	\$2.51	\$27.73	\$97.63 - \$134.59	\$94.29	\$99.07	\$108.13	\$132.27	\$143.18
		Assistance with home maintenance and repairs	\$118.57	\$88.42	\$18.49	\$11.66	\$106.42 - \$130.72	\$74.36	\$90.14	\$112.22	\$131.20	\$198.86
	N/A	Expenses for home maintenance and repairs <sup>3</sup>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Meals	Per hour	Meal preparation	\$114.84	\$67.83	\$17.26	\$29.75	\$89.33 - \$140.35	\$75.58	\$84.07	\$105.84	\$129.19	\$209.84
	Per meal	Meal delivery	\$18.18	\$11.08	\$3.74	\$3.36	\$15.26 - \$21.10	\$9.43	\$14.68	\$17.92	\$22.40	\$26.10

**Table 2: Unit pricing advice for services on the Support at Home service list (outside normal working hours)**

Service type	Unit	Service	Unit price (weekdays – outside normal hours)	Unit price (Saturdays)	Unit price (Sundays)	Unit price (public holidays)
Nursing care	Per hour	Registered nurse	\$200.76	\$243.49	\$272.96	\$302.42
		Enrolled nurse	\$185.58	\$220.49	\$244.56	\$268.63
		Nursing assistant	\$112.02	\$135.50	\$167.89	\$200.28
	N/A	Nursing care consumables <sup>5</sup>	N/A	N/A	N/A	N/A
Allied health and other therapeutic services	Per hour	Aboriginal and Torres Strait Islander health practitioner <sup>6</sup>	N/A	N/A	N/A	N/A
		Aboriginal and Torres Strait Islander health worker <sup>6</sup>	N/A	N/A	N/A	N/A
		Allied health therapy assistant	\$169.31	\$207.74	\$207.74	\$317.52
		Counsellor or psychotherapist	\$220.09	\$273.15	\$273.15	\$424.75
		Dietitian or nutritionist	\$241.18	\$298.71	\$298.71	\$463.07
		Exercise physiologist	\$226.57	\$281.34	\$281.34	\$437.80
		Music therapist	\$162.61	\$200.23	\$200.23	\$307.71
		Occupational therapist	\$257.16	\$319.79	\$319.79	\$498.74
		Physiotherapist	\$232.76	\$287.31	\$287.31	\$443.15

<sup>5</sup> Out of scope for this Support at Home Pricing Advice 2026–27.

<sup>6</sup> The Pricing Authority has not provided unit pricing advice for Aboriginal and Torres Strait Islander health practitioner or Aboriginal and Torres Strait Islander health worker services in this Support at Home Pricing Advice 2026–27 as no cost data was collected in SAHCC 2024 or SAHCC 2025.

Service type	Unit	Service	Unit price (weekdays – outside normal hours)	Unit price (Saturdays)	Unit price (Sundays)	Unit price (public holidays)
		Podiatrist	\$194.52	\$240.38	\$240.38	\$371.42
		Psychologist	\$316.16	\$388.41	\$388.41	\$594.82
		Social worker	\$227.63	\$282.67	\$282.67	\$439.91
		Speech pathologist	\$280.48	\$348.18	\$348.18	\$541.60
Nutrition	N/A	Prescribed nutrition <sup>5</sup>	N/A	N/A	N/A	N/A
Care management	Per hour	Home support care management	\$130.21	\$161.34	\$199.75	\$238.15
Restorative care management	Per hour	Home support restorative management	\$139.01	\$171.11	\$193.25	\$215.40
Personal care	Per hour	Assistance with self-care and activities of daily living	\$112.02	\$135.50	\$167.89	\$200.28
		Assistance with the self-administration of medication	\$112.02	\$135.50	\$167.89	\$200.28
		Continence management (non-clinical)	\$112.02	\$135.50	\$167.89	\$200.28
Social support and community engagement	Per hour	Group social support	\$115.14	\$139.17	\$172.30	\$205.44
		Individual social support	\$110.78	\$135.48	\$169.55	\$203.62
		Accompanied activities	\$110.78	\$135.48	\$169.55	\$203.62
		Cultural support	\$110.78	\$135.48	\$169.55	\$203.62
		Digital education and support	\$110.78	\$135.48	\$169.55	\$203.62

Service type	Unit	Service	Unit price (weekdays – outside normal hours)	Unit price (Saturdays)	Unit price (Sundays)	Unit price (public holidays)
		Assistance to maintain personal affairs	\$110.78	\$135.48	\$169.55	\$203.62
	N/A	Expenses to maintain personal affairs <sup>5</sup>	N/A	N/A	N/A	N/A
Therapeutic services for independent living	Per hour	Acupuncturist	\$178.30	\$221.95	\$221.95	\$346.67
		Chiropractor	\$163.10	\$202.74	\$202.74	\$316.00
		Diversional therapist	\$162.61	\$200.23	\$200.23	\$307.71
		Remedial masseuse	\$178.30	\$221.95	\$221.95	\$346.67
		Art therapist	\$162.61	\$200.23	\$200.23	\$307.71
		Osteopath	\$179.18	\$224.13	\$224.13	\$352.58
Respite	Per hour	Respite care	\$120.89	\$147.62	\$184.49	\$221.36
Transport	Per trip	Direct transport (driver and car provided)	\$140.36	\$165.43	\$200.01	\$234.59
	N/A	Indirect transport (taxi or rideshare service vouchers) <sup>5</sup>	N/A	N/A	N/A	N/A
Assistive technology and home modifications	N/A	Assistive technology <sup>5</sup>	N/A	N/A	N/A	N/A
	N/A	Home modifications <sup>5</sup>	N/A	N/A	N/A	N/A
Domestic assistance	Per hour	General house cleaning	\$121.13	\$145.55	\$179.23	\$212.91
		Laundry services	\$121.13	\$145.55	\$179.23	\$212.91

Service type	Unit	Service	Unit price (weekdays – outside normal hours)	Unit price (Saturdays)	Unit price (Sundays)	Unit price (public holidays)
		Shopping assistance	\$121.13	\$145.55	\$179.23	\$212.91
Home maintenance and repairs	Per hour	Gardening	\$127.92	\$159.05	\$201.98	\$244.91
		Assistance with home maintenance and repairs	\$130.73	\$162.78	\$206.99	\$251.20
	N/A	Expenses for home maintenance and repairs <sup>5</sup>	N/A	N/A	N/A	N/A
Meals	Per hour	Meal preparation	\$124.16	\$148.75	\$182.67	\$216.59
	Per meal	Meal delivery	\$19.71	\$23.72	\$29.27	\$34.81

**Table 3: Unit pricing advice for care management (weekdays – normal working hours)<sup>7</sup>**

Service type	Unit	Service	Unit price (weekdays – normal hours)	Labour component	Non-labour component	Administration component <sup>8</sup>	95% confidence interval	10 <sup>th</sup> percentile	25 <sup>th</sup> percentile	50 <sup>th</sup> percentile	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
Care management	Per hour	Clinical care management	\$126.83	\$88.56	\$4.62	\$33.65	\$106.27 - \$147.39	\$80.27	\$109.18	\$119.65	\$138.39	\$206.50
		Non-clinical care management	\$116.22	\$85.20	\$1.39	\$29.63	\$103.51 - \$128.94	\$89.50	\$90.14	\$110.37	\$124.87	\$167.99
		Team-based care management	\$118.40	\$85.89	\$2.05	\$30.46	\$104.07 - \$132.72	\$87.60	\$94.05	\$112.27	\$127.65	\$175.89

<sup>7</sup> The percentiles in this table represent the weighted sample distribution of unit costs observed in the SAHCC 2025 and the SAHCC 2024.

<sup>8</sup> Including labour and non-labour components of administration costs.

**Table 4: Unit pricing advice for care management (outside normal working hours)**

Service type	Unit	Service	Unit price (weekdays – outside normal hours)	Unit price (Saturdays)	Unit price (Sundays)	Unit price (public holidays)
Care management	Per hour	Clinical care management	\$139.01	\$171.11	\$193.25	\$215.40
		Non-clinical care management	\$127.94	\$158.82	\$201.42	\$244.02
		Team-based care management	\$130.21	\$161.34	\$199.75	\$238.15



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