

Have your say on in-home aged care pricing

The Independent Health and Aged Care Pricing Authority (IHACPA) invites everyone with an interest in aged care to provide feedback as part of our public consultation on in-home aged care pricing.

By having your say, you can help shape our pricing advice on the Support at Home service list to the Australian Government.

Have your say on a range of topics

We have considered stakeholder feedback from previous public consultations in developing this year's focus areas.

These can be explored in the Consultation Paper on the Pricing Framework for Australian Support at Home Aged Care Services 2027–28 and include:

- enhancing future cost collections to better support participation
- understanding cost pressures and supporting data
- the differences in provider cost pressures between the Commonwealth Home Support Program and Support at Home.



We want to hear from you

We want to hear from as many voices as possible, including:

- in-home providers and workers
- peak bodies, government departments and agencies
- in-home aged care participants and their families
- carers and representatives
- members of the public.

Tips for making a submission

We encourage you to share your feedback on the questions outlined in our consultation paper and follow these tips when making your submission.

- 1 Provide information about yourself and your role in the aged care sector** - This helps us to better understand your perspective and area of interest.
- 2 Focus on your area of expertise or a specific area of interest** - You do not need to answer all of the consultation questions. Good submissions often focus on a single area. All submissions are valuable to us.
- 3 Provide evidence to support your recommendations, if possible** - Responses that are well-reasoned and supported by references or data are the most effective.

If you have any questions about making a submission, please contact us at submissions.ihacpa@ihacpa.gov.au.

Submit your response by 5pm AEST Friday 10 April 2026.

 Online

[Submission form](#)

 Email

submissions.ihacpa@ihacpa.gov.au

 Mail

IHACPA PO Box 483,
Darlinghurst NSW 1300

If you are making a submission by email or mail, please include a copy of your [completed form](#).

What happens with my feedback?

We will use the feedback gathered from this consultation to develop our pricing advice for the Support at Home service list. A consultation report summarising the feedback we receive is intended to be published with the Pricing Framework for Australian Support at Home Aged Care Services 2027–28.

The pricing framework outlines the principles, scope and methodology we use in developing our pricing advice. It also supports transparency and accountability by making the decisions and pricing principles we use publicly available.

We publish all submissions on our engagement hub unless you ask us not to as part of your response. Personally identifying information will be removed from submissions before publication. Your information will be stored securely and used in accordance with IHACPA's [Privacy Policy](#).

More information

-  [Consultation Paper on the Pricing Framework for Australian Support at Home Aged Care Services 2027–28](#)
-  [The Department of Health, Disability and Ageing Support at Home program](#)
-  [IHACPA aged care cost collections](#)
-  [IHACPA's role in aged care pricing – Fact sheet](#)

About IHACPA

The Independent Health and Aged Care Pricing Authority (IHACPA) provides evidence-based pricing advice to the Australian Government to ensure funding reflects the actual cost of delivering in-home aged care services.

IHACPA also conducts cost collections to gather cost and activity data from a wide range of in-home aged care providers to inform our pricing advice.

Further information

To learn more about IHACPA, contact us or visit our website.

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 enquiries.ihacpa@ihacpa.gov.au

 ihacpa.gov.au

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