

Aged care cost collection

A fact sheet for aged care providers

This fact sheet will help residential and in-home aged care providers understand what cost collections are and why it's important to participate.

What are aged care cost collections?

The Independent Health and Aged Care Pricing Authority (IHACPA) collects data to understand the costs of delivering aged care services in residential and in-home settings.

The results help develop aged care pricing advice for the Minister for Health and Ageing.

We provide pricing advice for:

- » the Australian National Aged Care Classification (AN-ACC) for residential aged care
- » the Support at Home service list.

The minister then decides on the final price to fund aged care services across Australia.



What kind of data is collected?

- » Direct care time between the staff and people using services
- » Cost of staffing and resources
- » Types of services delivered
- » Administrative and clinical information about service users and service providers

All data collected by IHACPA is anonymous.

Data privacy and security



Protecting your privacy is our top priority



No personal information, such as your staff's name or identity will be collected



Only data about your staff's time spent providing care will be collected

Residential aged care

IHACPA collects cost data from residential aged care services to support evidence based pricing advice. This helps us understand the costs and activity involved in residential care and supports future Australian National Aged Care Classification (AN-ACC) pricing and classification refinement advice.

We encourage all residential aged care providers to participate to ensure our pricing advice reflects the range of service providers and resident care needs.

Support at Home

IHACPA also conducts regular cost collections for the Support at Home program. The data helps us provide accurate pricing advice to the government for the Support at Home service list.

Based on government guidelines, IHACPA has so far collected data for Home Care Packages and Short-Term Restorative Care programs only. The Commonwealth Home Support Program will be considered in future collections.

We will continue to collect cost data to support the implementation of the Support at Home program.

Benefits of participating

- » Support the development of accurate costs for aged care programs and services
- » Help shape government pricing advice for aged care services
- » Make a positive impact on aged care pricing by letting us know how much it really costs to deliver aged care services
- » Share unique costs of providing aged care services in underrepresented geographical locations and provider and service types
- » Receive benchmarking insights and data summaries of your services

How to participate in an upcoming cost collection



Scan this QR code or visit our website to express interest in participating.

Contact us



(02) 8215 1100



agedcarecosting@ihacpa.gov.au



ihacpa.gov.au/aged-care-costing

