

Have your say on in-home aged care pricing

We invite everyone with an interest in aged care to provide feedback as part of our public consultation on in-home aged care pricing.

By having your say, you can help shape the pricing advice we provide to government.

Have your say on a range of topics

Our consultation paper covers many key areas of the Support at Home service list and includes questions about:

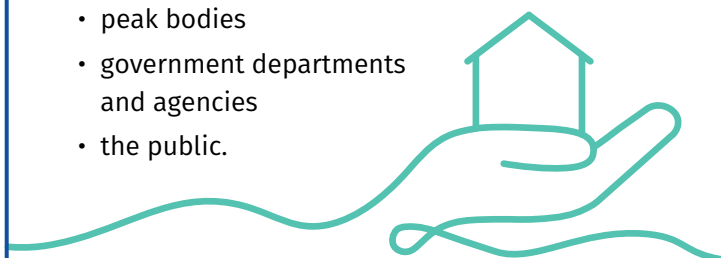
- pricing principles
- data and information requirements
- pricing methodology
- pricing adjustments
- priorities for future pricing advice.

By having your say, you can help to ensure the pricing advice we provide to government meets the needs of older people and the in-home aged care sector, as well as reflecting the costs of delivering safe, high-quality services.

We want to hear from you

Through our public consultation, we want to hear from as many voices as possible:

- in-home aged care participants and their families
- carers and representatives
- providers and workers
- peak bodies
- government departments and agencies
- the public.



Tips for making a submission

We encourage you to share your experience and advice on aged care pricing. When making a submission, please:

- 1 Provide information about yourself and your role in the aged care sector.** For example, if you are a participant receiving care, a carer, a family member of someone receiving care, a provider, or a member of the general public, please specify your role.
- 2 Focus on your area of expertise or specific area of interest.** You do not need to answer all of the consultation questions. Effective submissions often focus on a single area and all submissions are valuable to us.
- 3 Complete and attach the consultation survey to your submission.** If responding by email or mail, attach a copy of the survey.
- 4 If possible, provide evidence to support your recommendations.** Responses that are well-reasoned and supported by references or data are the most effective.

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Submissions are open until 5pm AEST Friday 18 July 2025



Online

[Visit IHACPA Engagement Hub](#)



Email

submissions.ihacpa@ihacpa.gov.au



Mail

PO Box 483, Darlinghurst NSW 1300

What happens with my feedback?

We will use the feedback gathered to develop our pricing framework for the Support at Home service list. A consultation report summarising the feedback we receive will be published with the Pricing Framework for Australian Support at Home Aged Care Services 2026–27.

The pricing framework outlines the principles, scope and methodology IHACPA uses in developing pricing advice for the Support at Home service list. It also supports transparency and accountability by making the decisions and pricing principles we use publicly available.

All submissions will be published on our engagement hub unless you request us not to. Personal contact information will be removed from submissions before publication. Your information will be stored securely and used in accordance with IHACPA's Privacy Policy.

More information



[IHACPA's Support at Home consultation paper](#)



[The Department of Health, Disability and Ageing Support at Home Program](#)



[IHACPA Aged Care Cost Collections](#)

About IHACPA

The Independent Health and Aged Care Pricing Authority (IHACPA) provides evidence-based pricing advice to the Australian Government to ensure funding reflects the actual cost of delivering in-home aged care services. IHACPA also conducts cost collections to gather cost and activity data from a wide range of in-home aged care providers to inform our pricing advice.

Further information

To learn more about IHACPA, contact us or visit our website.



(02) 8215 1100



enquiries.ihacpa@ihacpa.gov.au



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