

# Have your say on the pricing approach for the Support at Home service list 2025–26

## Who we are

The Independent Health and Aged Care Pricing Authority (IHACPA) is an independent government agency that provides pricing and costing advice to the Australian Government. We provide evidence-based pricing advice to the Minister for Health and Aged Care to ensure funding reflects the actual cost of delivering in-home aged care services.

IHACPA also conducts cost collections to gather cost and activity data from a wide range of in-home aged care providers to inform our pricing advice.

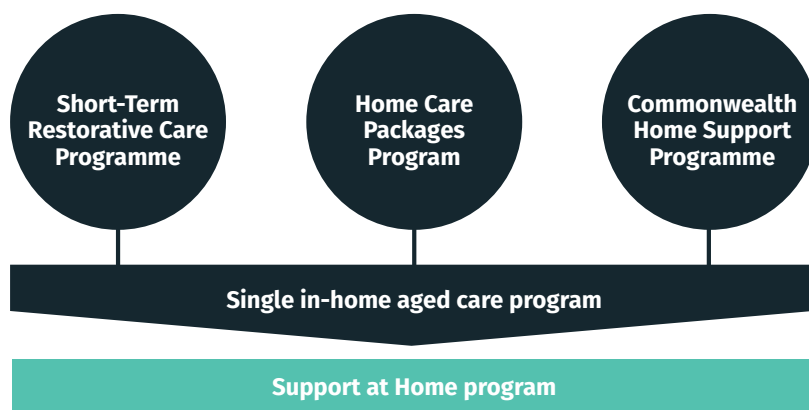
## What we are doing

We are looking for feedback on our proposed approach for developing initial pricing advice for Support at Home services.

The government is reforming in-home aged care to help older people live independently at home for longer. It is consolidating existing in-home aged care programs in 2 phases:

- **Phase 1:** The Home Care Packages Program and Short-Term Restorative Care Programme will transition to Support at Home from 1 July 2025.
- **Phase 2:** The Commonwealth Home Support Programme will transition to Support at Home no earlier than 1 July 2027.

The new Support at Home program requires government to review pricing and costing of in-home aged care services. As part of this, we are consulting a broad range of stakeholders from the in-home aged care sector. This consultation aims to inform the initial pricing approach for the Support at Home service list. It will enable accurate and representative pricing advice that reflects the actual cost of delivering in-home aged care services.



The consultation covers many key areas, including:

- pricing principles
- data and information requirements
- development of unit prices for the Support at Home service list
- pricing methodology and indexation
- price benchmarking and adjustments
- future development priorities.

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## How to make a submission

We encourage you to share your experience and advice on aged care pricing. Your input will help us provide pricing advice that meets the needs of the aged care sector and accurately reflects the cost of delivering safe and high-quality services. When making a submission, please:

- 1 Provide information about yourself and your role in the aged care sector.** For example, if you are a participant receiving care, a carer, a family member of someone receiving care, a provider, or a member of the general public, please specify your role.
- 2 Focus on your area of expertise or specific area of interest.** You do not need to answer all of the consultation questions. Effective submissions often focus on a single area and all submissions are valuable to us.
- 3 Complete and attach the consultation survey to your submission.** If responding by email or mail, attach a copy of the survey.
- 4 If possible, provide evidence to support your recommendations.** Responses that are well-reasoned and supported by references or data are the most effective.

Submit your response by 5pm AEDT 25 October 2024



Online

[Submission form](#)



Email

[submissions.ihacpa@ihacpa.gov.au](mailto:submissions.ihacpa@ihacpa.gov.au)



Mail

PO Box 483, Darlinghurst NSW 1300

## Next steps

We will use feedback from the public consultation to develop our pricing advice. A consultation report summarising the feedback will be published with the Pricing Framework for Australian Support at Home Aged Care Services 2025–26.

The pricing framework outlines our approach to developing pricing advice for in-home aged care services. The framework ensures our pricing advice is based on evidence and data.

All submissions will be published on the IHACPA website unless you request us not to. Personal contact information will be removed from submissions before publication. Your information will be stored securely and used in accordance with IHACPA's Privacy Policy.






## Key resources

- [IHACPA's Support at Home consultation paper](#)
- [IHACPA Aged Care Cost Collections](#)
- [Department of Health and Aged Care Support at Home program fact sheet](#)
- [Department of Health and Aged Care Support at Home program webinars](#)

## Further information

To learn more about the Independent Health and Aged Care Pricing Authority, get in touch with us via the details below.

 (02) 8215 1100  [enquiries.ihacpa@ihacpa.gov.au](mailto:enquiries.ihacpa@ihacpa.gov.au)  [ihacpa.gov.au](http://ihacpa.gov.au)

Find us online to connect with us.

